



شركة درويش بن أحمد وأولاده د.م.م.  
DARWISH BIN AHMED & SONS CO.,LLC.

## Quality Policy

**Darwish Bin Ahmed & Sons Co. LLC** is committed to ensuring customer satisfaction by continually achieving required performance levels and delivering excellent products, services and solutions that ensures customer value and contributes to their success.

The Company is committed to the implementation of the quality management system through planned and integrated efforts involving every element of our organization to assure our clients a consistently high level of service that fully meets or exceeds their expectations.

To this end, **Darwish Bin Ahmed & Sons Co. LLC** has established and maintains a documented Quality Management System in compliance with the requirements of ISO 9001:2015.

**Darwish Bin Ahmed & Sons Co. LLC** will strive to maintain and operate a programme for continual improvement which includes providing appropriate resources, training and cost effective solutions necessary to ensure all individual obligations are appropriately communicated, met and dealt with in an efficient professional manner. It is the responsibility of all Company personnel to ensure compliance to the standard by implementing relevant procedures within the operational processes.

The Management of **Darwish Bin Ahmed & Sons Co. LLC** will continue to facilitate improvements in the Quality Management System and develop mutually-beneficial long-term relationships with clients; regularly monitoring progress and effectiveness.

This Policy will be prominently and publicly displayed ensuring that all personnel are fully conversant with the quality aims of the Company. The Policy will also be accessible on the Company's Internet site; <http://www.dbasons.com/>. The Policy shall be reviewed on an annual basis to ensure its continued suitability with regard to the purpose and context of the Company.

**Abdulla Darwish**  
**Group Managing Director**  
**Darwish Bin Ahmed & Sons Co. LLC**

**Date:**  
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